Browser Support

Type and level

- Internet Explorer:
 - Full Support: IE9 and IE10 (not Compatibility View)
 - ➤ Partial support: IE8

Features not supported by IE8:

- Videos provided for user support
- 'Transitions' the visual movement of objects when changing objects (e.g., menus, reports, proposal guide, etc.)
- Shadows behind popup boxes
- Reduced 'rendering' speed (i.e., increased time to draw page)
- Chrome: 23.0+
- Safari: 5.1+

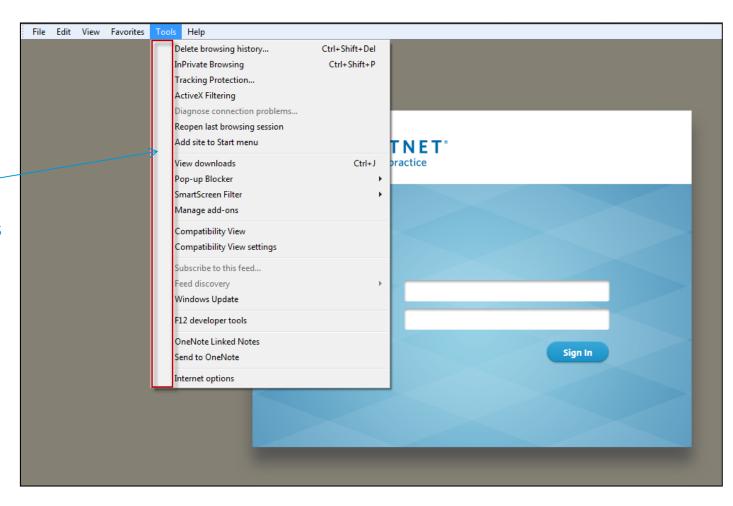


IE9 and IE10

Adjust your setting on your desktop

Open your browser and go to "Tools" in your top navigation bar.

Make sure that all items are unchecked, specifically "Compatibility View."





Access

Downloading the mobile app for your iPad

- Go to the App Store on your iPad and search under "Envestnet".
- 2. Once the app has been downloaded, set your server to "advisor:envestnet" under your tablet settings.

